

NHLS Public Site Quick Reference Guide

Overview/Features

The NHLS public site is a series of Web pages available to the general public that provide information regarding government supported disasters, available resources, weather alerts and statewide housing availability. Owners of individual properties or small complexes can list properties available for rent.

- ☐ Disasters supported by HUD and resources available to support affected citizens
- ☐ Weather alerts and information from the National Oceanic and Atmospheric Administration
- ☐ The ability for small landlords to list properties available to citizens displaced by disasters
- ☐ Vacancy summary information listed by state

Step 1: Welcome to the National Housing Locator System

The screenshot shows the HUD National Housing Locator website interface. The header includes the HUD logo, the title "HUD National Housing Locator", and links for "contact us", "user manual", "text only version", and "Disclaimer". A welcome message states: "Welcome, Guest. To search our listings, you must be logged in using your HUD credentials." and a "Login" button is present. The main navigation bar includes "Home", "Disasters", "Resource Locator", and "Housing Neighbors in Disaster". Below this, there are sections for "Announcements", "Vacancy Counts", and "NOAA Alerts". Callouts point to various features: "Disasters HUD is supporting" points to the "Disasters" link; "Search for disaster related resources: HUD Regional Offices, HUD Field Offices, Public Housing Authorities" points to the "Resource Locator" link; "View the latest information on NHLS" points to the "Announcements" section; "Summary information on vacancies by state" points to the "Vacancy Counts" section; "Housing Neighbors in Disaster List the availability of your rental properties to assist fellow citizens displaced by a disaster" points to the "Housing Neighbors in Disaster" link; "Login to NHLS and search rental listings (you must have HUD credentials)" points to the "Login" button; and "View satellite imagery and weather information from NOAA" points to the "NOAA Alerts" section. The footer contains the text "National Housing Locator System. All rights reserved." and links for "Freedom of Information Act", "Privacy policy", and "Web Policies".

NHLS Public Site Quick Reference Guide

Step 2: Disasters Tab



HUD National Housing Locator

Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

[Home](#) [Disasters](#) [Resource Locator](#) [Housing Neighbors in Disaster](#)

[contact us](#) | [user manual](#) | [text only version](#) [Disclaimer](#)

[Login](#)

Disasters in which HUD is involved in

- [Arkansas - 02/07/08](#)
- [Arkansas Flood](#)
- [Hawaii - 12/04/07](#)
- [Illinois - 03/07/08](#)
- [Indiana Severe Storms and Flooding](#)
- [Kentucky - 02/07/08](#)
- [ND Flooding](#)
- [Nebraska Severe Storms, Tornadoes, and Flooding](#)

Current Declared Disasters

Map Satellite Hybrid

Clicking on the links in the list of HUD supported disasters will display the area affected on this map



Map data ©2009 Tele Atlas, INEGI, Europa Technologies

National Housing Locator System. All rights reserved.

[Freedom of Information Act](#) | [Privacy policy](#) | [Web Policies](#)

NHLS Public Site Quick Reference Guide

Step 3: Resource Locator Tab

HUD National Housing Locator

Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

[Home](#) [Disasters](#) [Resource Locator](#) [Housing Neighbors in Disaster](#)

[contact us](#) [user manual](#) [text only version](#) [Disclaimer](#)

[Login](#)

Disaster Resource Locator

Search for HUD Regional Offices, HUD Field Offices, Public Housing Authorities, and other disaster related resources.

Search by radius using either the center point of the county as reference, or a specific address. To begin, specify which type of search you would like to perform:

☒ Search using County center point

☐ Search using specific address

Center Point By County

State:

County:

Search Radius

Radius Range From: To: (Miles)

[Search](#)

Using these radio buttons, searches can be performed from a county center point or by using a known address

For searches using a county center point, select the state and county with these dropdown lists

Provide a search radius and click the search button

Map Satellite Hybrid

Map data ©2009 Tele Atlas, INEGI, Europa Technologies, Terms of Use

National Housing Locator System. All rights reserved. [Freedom of Information Act](#) [Privacy policy](#) [Web Policies](#)

HUD National Housing Locator

Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

[Home](#) [Disasters](#) [Resource Locator](#) [Housing Neighbors in Disaster](#)

[contact us](#) [user manual](#) [text only version](#) [Disclaimer](#)

[Login](#)

Disaster Resource Locator

Search for HUD Regional Offices, HUD Field Offices, Public Housing Authorities, and other disaster related resources.

Search by radius using either the center point of the county as reference, or a specific address. To begin, specify which type of search you would like to perform:

☐ Search using County center point

☒ Search using specific address

Center Point By Address

Street Address:

City:

State:

ZIP Code:

Search Radius

Radius Range From: To: (Miles)

[Search](#)

For searches using an address as the center point, click the second radio button and provide the address and search radius

Map Satellite Hybrid

Map data ©2009 Tele Atlas, INEGI, Europa Technologies, Terms of Use

National Housing Locator System. All rights reserved. [Freedom of Information Act](#) [Privacy policy](#) [Web Policies](#)

NHLS Public Site Quick Reference Guide

Step 4: Housing Neighbors in Disaster

The screenshot shows the 'Housing Locator' website interface. At the top, there are links for 'contact us', 'user manual', 'text only version', and a 'Disclaimer'. A 'Login' button is also present. The main heading is 'Housing Neighbors in Disaster'. Below this, a 'WARNING!' states: 'Before posting a housing ad - visit the following Fair Housing website to learn more about the Fair Housing Act. It is illegal to post discriminatory ads. Fair Housing - It's Not an Option, It's the Law!'. There are links for 'Housing Neighbors in Disaster - User Manual', 'Check if your property is in NHLS', 'Create New Account', and 'Forgot Password?'. A 'Log In' section contains fields for 'Email' and 'Password', both marked as required fields with a star icon. A 'Login' button is below these fields. A callout box on the left explains that the system is used to collect information from small rental property owners not listed by a major vendor, and that users must first create an account to list properties. Another callout points to the 'Check if your property is in NHLS' link, stating that users should use this link to see if their property already exists in NHLS. A third callout points to the 'Log In' section, stating that users should use this login to access their property information and add or edit data. A fourth callout at the bottom right states: 'Be sure your property information is updated regularly. Data not updated will be removed from the database after 4 weeks'. The footer contains the text 'National Housing Locator System. All rights reserved.' and links for 'Freedom of Information Act', 'Privacy policy', and 'Web Policies'.

Housing Neighbors in Disaster

Housing Neighbors in Disaster is used to collect information from small rental property owners not listed by a major vendor who would like to list their units for rent to fellow citizens displaced by a disaster.

To list properties you must first create an account

Housing Neighbors In Disaster Network

National Housing Locator System is a database of available housing in the United States and is used by the government in case of emergencies to assist citizens. The portal consolidates rental resources identified and provided by Federal agencies such as the U.S. Department of Housing and Urban Development (HUD), commercial online vendors and state resources to help individuals and families find available rental units in their area. The database does not collect data on rooms to rent, hotels, motels or vacation rentals.

Housing Neighbors In Disaster Network collects data from the Mom and Pop renters who are not listed by any major vendors and would like to provide the availability info so that it could be used in assisting citizens displaced by a disaster. If you have a large number of properties, it is recommended that you establish a permanent interface with the system by contacting nhls@hud.gov.

If you are a landlord or a property owner having an Apartment, Condo or House and would like to add available properties to the National Housing Locator System, register using instruction on the right. If you already have an account setup, please login and update the availability. The data needs to be updated frequently. If there are no updates to the data, it will be removed from the search database after 4 weeks.

Log In

★ = Required Field

Email

Password

Login

WARNING! - Before posting a housing ad - visit the following Fair Housing website to learn more about the Fair Housing Act. It is illegal to post discriminatory ads.
[Fair Housing](#) - It's Not an Option, It's the Law!

[Housing Neighbors in Disaster - User Manual](#)
[Check if your property is in NHLS](#)
[Create New Account](#)
[Forgot Password?](#)

Use this link to see if your property already exists in NHLS

Use this login to access your property information and add or edit data

Be sure your property information is updated regularly. Data not updated will be removed from the database after 4 weeks

National Housing Locator System. All rights reserved. [Freedom of Information Act](#) | [Privacy policy](#) | [Web Policies](#)

Other Resources:

- ❑ The full user manual can be found by clicking the “user manual” link located in the top right hand corner of most NHLS web pages
- ❑ For access issues and password resets, please call the HUD HITS National Help Desk: 1-888-297-8689
- ❑ For technical help, please send an e-mail to: NHLS@hud.gov